

DNIS - Detail by Date

• DNIS Number: 4462

Date	Time	Duration	Dir	Cost	Campaign	User	Ext	Trunk	Client Name
03/24/10	10:07:00	00:07:30	IX	0.0000	Honda Summer Promotion	Rosenkrantz, Steve	185	5	
03/24/10	10:34:00	00:01:12	I	0.0000	Honda Summer Promotion	Rosenkrantz, Steve	185	1	
03/24/10	10:46:00	00:08:00	IX	0.0000	Honda Summer Promotion	Rosenkrantz, Steve	185	2	
03/24/10	11:00:00	00:03:39	I	0.0000	Honda Summer Promotion	Rosenkrantz, Steve	185	3	
03/29/10	09:36:00	00:08:23	IX	0.0000	Free Oil Change	Rosenkrantz, Steve	185	5	
03/29/10	09:58:00	00:00:26	IX	0.0000	Free Oil Change	Rosenkrantz, Steve	185	3	
03/29/10	10:16:00	00:00:43	IX	0.0000	Free Oil Change	Rosenkrantz, Steve	185	3	
03/29/10	10:17:00	00:00:40	I	0.0000	Free Oil Change	Rosenkrantz, Steve	185	3	
03/29/10	15:07:00	00:31:18	I	0.0000	Free Oil Change	Apple, Brad	109	2	
03/29/10	15:12:00	00:01:28	I	0.0000	Free Oil Change	Apple, Brad	109	3	
03/29/10	15:17:00	00:01:14	I	0.0000	Free Oil Change	Apple, Brad	109	5	

• Totals for DNIS Number: 4462

Calls In	Calls Out	Internal Calls	All Calls	Total Dur.	Total Cost
11	0	0	11	01:04:33	\$0.00

Dir: O - outgoing; I - incoming; N - internal; OXC - outgoing transferred continued; IXC - incoming transferred continued; OX - outgoing transferred; IX - incoming transferred; NX - internal transferred; OA - outgoing abandoned; IA - incoming abandoned; NA - internal abandoned; OXA - outgoing transferred abandoned; IXA - incoming transferred abandoned;

DNIS - Detail by Date

• DNIS Number: 4466

Date	Time	Duration	Dir	Cost	Campaign	User	Ext	Trunk	Client Name
03/28/10	15:19:00	00:06:30	IX	0.0000	Accura Special	Ext 131	131	1	
03/28/10	15:49:00	00:04:02	I	0.0000	Accura Special	Ext 131	131	4	
03/29/10	15:21:00	00:01:47	I	0.0000	Accura Tires Special	Rosenkrantz, Steve	185	3	
03/29/10	15:23:00	00:08:40	I	0.0000	Accura Tires Special	Rosenkrantz, Steve	185	3	
03/29/10	15:26:00	00:01:45	IX	0.0000	Accura Tires Special	Rosenkrantz, Steve	185	1	
03/29/10	15:44:00	00:01:54	I	0.0000	Accura Tires Special	Rosenkrantz, Steve	185	3	Hill, Rob
03/29/10	15:45:00	00:06:47	IX	0.0000	Accura Tires Special	Rosenkrantz, Steve	185	1	

• Totals for DNIS Number: 4466

Calls In	Calls Out	Internal Calls	All Calls	Total Dur.	Total Cost
7	0	0	7	00:31:25	\$0.00
Totals for Report:					
Calls In	Calls Out	Internal Calls	All Calls	Total Dur.	Total Cost
18	0	0	18	01:35:58	\$0.00

Dir: O - outgoing; I - incoming; N - internal; OXC - outgoing transferred continued; IXC - incoming transferred continued; OX - outgoing transferred; IX - incoming transferred; NX - internal transferred; OA - outgoing abandoned; IA - incoming abandoned; NA - internal abandoned; OXA - outgoing transferred abandoned; IXA - incoming transferred abandoned;