

Campaign\DNIS - Summary

• Location: Main

•• Campaign Name: Accura Tires Special

DNIS	In	Out	Internal	Calls
4461	359	453	0	812
4464	14	0	0	14
4466	5	0	0	5

•• Totals for Campaign Name: Accura Tires Special

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration
378	453	0	831	30:55:14	30:55:14

•• Campaign Name: Free Oil Change

DNIS	In	Out	Internal	Calls
4462	7	0	0	7

•• Totals for Campaign Name: Free Oil Change

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration
7	0	0	7	00:44:12	00:44:19

•• Campaign Name: Honda Summer Promotion

DNIS	In	Out	Internal	Calls
4462	4	0	0	4

•• Totals for Campaign Name: Honda Summer Promotion

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration
4	0	0	4	00:20:21	00:20:05

•• Campaign Name: Accura Special

DNIS	In	Out	Internal	Calls
4465	3	0	0	3
4466	2	0	0	2

•• Totals for Campaign Name: Accura Special

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration
5	0	0	5	00:19:33	00:19:55

• Totals for Location: Main

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration
394	453	0	847	32:19:20	32:19:17

• Location: Fullerton

Campaign\DNIS - Summary

Location: Main

▶ Campaign Name: Accura Tires

Duration	Total Cost
29:49:51	\$98.44
00:44:30	\$0.00
00:20:53	\$0.00

▶ Totals for Campaign Name:

▶ Campaign Name: Free Oil Cha

Duration	Total Cost
00:44:12	\$0.00

▶ Totals for Campaign Name:

▶ Campaign Name: Honda Sum

Duration	Total Cost
00:20:21	\$0.00

▶ Totals for Campaign Name:

▶ Campaign Name: Accura Spec

Duration	Total Cost
00:09:01	\$0.00
00:10:32	\$0.00

▶ Totals for Campaign Name:

Totals for Location: Main

Location: Fullerton

Campaign\DNIS - Summary

●● Campaign Name: Accura Tires Special

DNIS	In	Out	Internal	Calls
4461	1,434	976	0	2,410

●● Totals for Campaign Name: Accura Tires Special

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration
1,434	976	0	2,410	87:20:32	87:20:10

● Totals for Location: Fullerton

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration
1,434	976	0	2,410	87:20:32	87:20:10

Totals for Report:

Calls In	Calls Out	Internal Calls	All Calls	Total Duration	Avg. Duration
1,828	1,429	0	3,257	119:39:52	119:39:12

Campaign\DNIS - Summary

► Campaign Name: Accura Tires Speci

Duration	Total Cost
87:20:32	\$228.66

► Totals for Campaign Name: Accura

Totals for Location: Fullerton

Totals for Report:
